

## GENERAL REGULATIONS ACQUAPARK ONDA BLU SEASONAL PASSESS

1. The Pass is nominative and non-transferable. Upon entry, the Pass holder must always show his/her Pass. The first time you visit the Park, show your pass purchased online along with a valid identity document, we will take a photo of you and upload it to your Pass.
2. The Pass can be purchased exclusively online and does not include the rental of the umbrella
3. The Pass cannot be duplicated in any way, as each Pass is verified by the access control system present at the Park entrance. The system is able to unambiguously recognize and accept the single Season Pass generated with the holder's data; any photocopies or manipulation of the data reported on the Pass will be recognized and blocked by the system and will be prosecuted according to the law.
4. Keep your Pass carefully, avoiding bending, staining, puncturing or wetting it, especially near the QR-code. You will have to show it in case of tax inspection.
5. With your seasonal pass you can access the Park directly without going through the ticket offices. You will have to show your pass every time you access the Park together a valid identity document, accompanied by a photo.
6. Your seasonal pass is valid every opening day in 2025, from 14 June to 31 August. In the event of early closure with respect to the one indicated above, due to exceptional circumstances beyond our control (for example: fulfillment of orders and prescriptions of a public authority, legal prohibitions, adverse weather conditions) no refunds and/or extensions of validity will be provided.
7. The pass is valid only if used by the holder expressly indicated on it.
8. The pass is personal and cannot be transferred to any other person. In the event of irregular or fraudulent use - for example transfer to third parties, even family members - Acquapark Onda Blu reserves the right to withdraw the seasonal pass and prevent the holder from accessing the Park for the entire season.
8. Failure to use, theft, loss or other problems unrelated to Acquapark Onda Blu's responsibilities do not give the right to any refund and/or the issue of a duplicate.
9. We remind you to always promptly notify us of the loss and/or theft of your season ticket by writing to [info@acquaparkondablu.it](mailto:info@acquaparkondablu.it)
10. The management of Acquapark Onda Blu reserves the right to prevent entry for any reason envisaged by the Park regulations, including the achievement of the maximum capacity of the facility.
11. The pass cannot be combined with any other ongoing promotion.

12. All the general rules to be respected for access to the Park remain unchanged, including those not listed in the previous points and which can be consulted on <https://www.acquaparkondablu.it/en/index.php?id=23>